**POST BREXIT**

Dear International Customers,

As I’m sure you are all aware, as of 01/01/2021 the transition period ends and the UK leaves the EU. Streetwise are here to help with the changeover.

With effect from 30/12/2020 APC will no longer be offering a service to Ireland, however STREETWISE will be able to offer a service via our International Department.

The service to Northern Ireland will still be offered via APC and the International Dept, but we would advise following the instructions in the paragraph below under

Shipping Process.

We are able to offer both a Road and Airfreight service.

Please email: [international@streetwise-couriers.co.uk](mailto:international@streetwise-couriers.co.uk), with full address details, items, weights and dimensions and we will be able to quote.

Despite increases by carriers, we have decided to hold our International prices for the moment, however carriers have implemented a UK Border Fee to European Union Countries - this I’m afraid we will have to pass on to our customers, so from 01/01/2021 an additional fee of £5.00 will be charged to European Union Countries only.

**SHIPPING PROCESS:**

As from 01/01/2021 all consignments will require a Pro Forma invoice, I’ve attached a blank one and an example one.

An EORI number will be required - if you haven’t already got one you can apply for one via the following link: <https://www.gov.uk/eori>

The Pro forma will then need to be emailed over to:

[international@streetwise-couriers.co.uk](mailto:international@streetwise-couriers.co.uk) (we have to upload this to the carriers at time of booking).

The invoice will show goods priced ex-vat, as duties will be applied by Customs on entry into whichever country - the recipients will be required to pay these duties.

We are sorry, we do not calculate the duties, as we are Shipping Agents only.

Goods with a value over £600.00 will require commodity codes (these can be found in the link below)

<https://www.gov.uk/eoriwww.gov.uk/trade-tariff>

**2.**

We fully expect delays to the transit times to EU countries and would recommend allowing additional transit time when shipping.

Delays due to items held in Customs, I’m afraid, are out of the control of Streetwise & our carriers, as are delays due to issues at airports and ports.

If you have any queries please do not hesitate to contact us.

Kind regards,

**Simon Fuller**

Streetwise Couriers International Dept

t: 0208 391 8008, Option 1

e: [international@streetwise-couriers.co.uk](mailto:international@streetwise-couriers.co.uk)