



New Horizon

Dear Customer,

Here at **Streetwise Couriers**, in partnership with APC Overnight, we now have an alternative booking platform. This is accessible via Hypaship and is called New Horizon. This is available for you to use as a replacement for Net Despatch which will be closed down in the very near future.

Please find below the Hypaship web link.

Link: <https://apc.hypaship.com/>

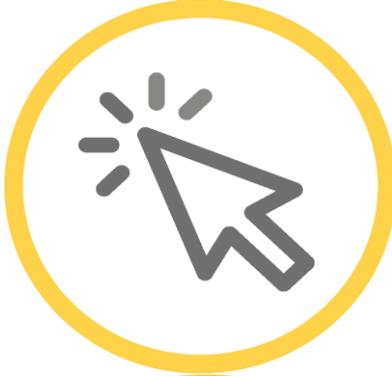
The relevant username and password details required to enable you to log on and book your parcels have already been included in the covering email.

For your ease, we have also attached a step by step instruction guide to assist should you require it, along with a link to The New Horizon Online Portal which provides guidance, step by step information and videos to assist.

APC New Horizon Online Portal



Customer Reporting - A huge benefit is the ability for you to view our delivery success rate for your consignments every day.



Enhanced user experience - Easy to use, navigate, visually attractive, easy to edit and delete consignments booked, saving time and effort.



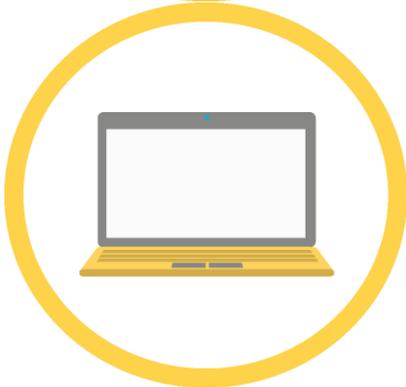
Improved Tracking - With embedded tracking, you don't have to log into another system to check the status and updates on your consignments, this can all be done from the one screen, saving you time and making the experience user friendly.



Delivery Status Emails - Some customers want an email to be sent as and when one of their consignments is delivered successfully, or even carded. New Horizon allows you to set this up and select notification via Email to you or your customer



Not dependent on Java - We understand that customers don't always like Java, unlike other Third Party systems New Horizon is not dependent on Java for the printing of labels.



Customer Rules and Templates – You can take control over repeat orders and create templates to save time with future bookings. Rules can also be set up to pre-determine all bookings to a particular service - avoiding jobs being booked incorrectly.



Uploading of Address Books - If you require us to upload saved addresses we can do that, however it is also worth noting that the address search look up facility is actually quicker than finding a previous saved address from an address book.

If you have any questions or should any problems arise then please do not hesitate to contact us:

Tel: 020 8391 8009

or

**The Customer Migration Support Team on
01922 702587.**