



01/03/2025

Dear valued customer,

Ref: New APC Pricing Tariff – Effective 1st April 2025

We would like to take this opportunity to sincerely thank you for your ongoing support. We are proud to continue delivering high-quality services and are delighted to share that The APC Network is rated 4.6 out of 5 on a leading online review platform — a rating that reflects our commitment to excellence and leadership in the industry. Additionally, we were honoured to be recognised as the Best Parcel Delivery Network in 2024, an award voted for by our valued customers.

As with many businesses, we are being impacted by the 6.7% increase to the National Living Wage (NLW) and the upcoming changes to National Insurance, which are set to take effect from 1st April 2025. These external factors, which are beyond our control, significantly affect businesses like ours with high labour costs.

In light of this, it has become necessary to update your pricing, which will be subject to a 2% increase across all APC products, and a 2.5% increase to the fuel surcharge, effective from 1st April 2025. Your new tariff can be emailed to you upon your request, by contacting the Sales Department at your local depot or emailing sales@streetwise-couriers.co.uk.

We understand that price adjustments are never easy, and we truly empathise with the challenges that businesses face due to rising costs. This adjustment will allow us to continue investing in our staff and network, ensuring we can maintain the high standards you have come to expect.

Once again, thank you for your continued support and understanding. We deeply value our partnership with you and remain committed to providing the best possible service.

Yours faithfully,

Jason Hennnings

Jason Hennings Depot Manager