

## OVERNIGHT EXPRESS

**Not all Parcel Delivery Companies are the same!  
Can your existing parcel carrier offer all this?**

- Before 10.30am, 12 noon and 4.00pm delivery deadlines
- Competitive Rate Structure  
*(discounted rates available subject to volume)*
- 2hr delivery window with predictive text  
*(to sign up to this great service, please contact us)*
- “Can do” locally based Customer Service Team  
*(we treat all our customers as friends, not just a name or number. Sorting is carried out by hand, eliminating damage that mechanised handling systems can create)*
- Free online booking using APCs exclusive booking platform  
*(Track & Trace and POD, including signature capture)*
- Fragile, Liquid & Security Services available  
*(we carry flowers, live fish -Tuesday to Thursday only, perishable products, liquids – refer to packaging guidelines on APC website and high valued treasured items)*
- Third party collection services  
*(all timed services available, for return deliveries)*



## BRANCHES OF STREETWISE

**Surbiton**  
t: 020 8336 1444



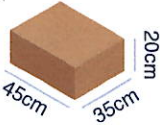
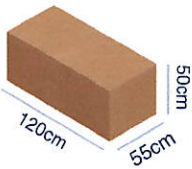
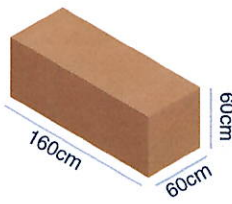
**Leatherhead**  
t: 01372 375737


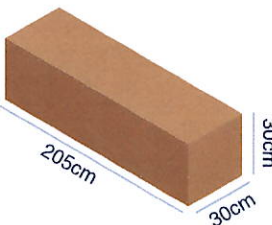
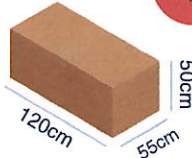
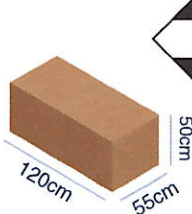
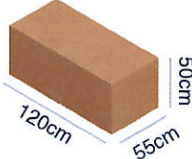
**Crawley**  
t: 01293 641880



# Product Guide



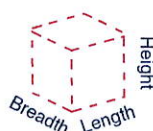
MailPack	Code	Max Weight	Max Items Per Con
	<b>MP</b>	<b>1kg</b>	<b>1</b>
	Max Length / Width / Height		
	<b>L 37.5cm x W 29.5cm x H N/A</b>		
	The item must physically fit into the preprinted, recyclable MailPack. <b>EXCLUDES ALL LIQUIDS.</b> Use the LP or LQ Service. Customer own packaging can be accepted if approved.		
CourierPack	Code	Max Weight	Max Items Per Con
	<b>CP</b>	<b>5kg</b>	<b>1</b>
	Max Length / Width / Height		
	<b>L 54.5cm x W 45.5cm x H N/A</b>		
	The item must physically fit into the preprinted, recyclable CourierPack. <b>EXCLUDES ALL LIQUIDS.</b> Use the LP or LQ Service. Customer own packaging can be accepted if approved.		
Lightweight Parcel	Code	Max Weight	Max Items Per Con
	<b>LW</b>	<b>5kg</b>	<b>1</b>
	Max Length / Width / Height		
	<b>L 45cm x W 35cm x H 20cm</b>		
	<b>MUST BE BOXED</b> <b>EXCLUDES ALL LIQUIDS.</b> Use the LP or LQ Service.		
Standard Next Day Parcel	Code	Max Weight	Max Items Per Con
	<b>ND</b>	<b>30kg*</b>	<b>20</b>
	Max Length / Width / Height		
	<b>L 120cm x W 55cm x H 50cm</b>		
	<b>MUST BE BOXED</b> <b>EXCLUDES ALL LIQUIDS.</b> Use the LP or LQ Service. Max 60cm x 60cm x 60cm parcel can also travel as ND.		
Non-Conveyable Parcel	Code	Max Weight	Max Items Per Con
	<b>NC</b>	<b>30kg*</b>	<b>2</b>
	Max Length / Width / Height		
	<b>L 160cm x W 60cm x H 60CM</b> or W + H 120cm combined		
	<b>MUST BE BOXED</b> <b>EXCLUDES ALL LIQUIDS.</b> The longest dimension must not exceed 160cm. The sum of the second and third dimension must not exceed 120cm.		

Un-boxed	Code	Max Weight	Max Items Per Con
	<b>UB</b>	<b>30kg*</b>	<b>4</b>
	Max Length / Width / Height		
	<b>L 160cm x W 60cm x H 60cm</b>		
	<b>EXCLUDES ALL LIQUIDS.</b> The longest dimension must not exceed 160cm. The sum of the second and third dimension must not exceed 120cm.		
Excess Parcel	Code	Max Weight	Max Items Per Con
	<b>XS</b>	<b>30kg*</b>	<b>2</b>
	Max Length / Width / Height		
	<b>L 205cm x W 30cm x H 30cm</b>		
	<b>EXCLUDES ALL LIQUIDS.</b> Items that exceed the maximum dimension of the Excess service are not suitable for transit via the APC Overnight Network as they are classed as out of gauge.		
Liquid	Code	Max Weight	Max Items Per Con
	<b>LP</b>	<b>30kg*</b>	<b>20</b>
	Max Length / Width / Height		
	<b>L 120cm x W 55cm x H 50cm</b>		
	<b>MUST BE BOXED</b> Please refer to our Packaging Guidelines on the APC Overnight website for further information.		
Limited Quantity	Code	Max Weight	Max Items Per Con
	<b>LQ</b>	<b>30kg*</b>	<b>20</b>
	Max Length / Width / Height		
	<b>L 120cm x W 55cm x H 50cm</b>		
	<b>MUST BE BOXED</b> If you are a new customer you must submit a Safety Data Sheet relating to the product/s you wish to ship prior to sending. Please contact your local depot for further information.		
Live Fish / Live Coral	Code	Max Weight	Max Items Per Con
	<b>LF</b>	<b>30kg*</b>	<b>20</b>
	Max Length / Width / Height		
	<b>L 120cm x W 55cm x H 50cm</b>		
	<b>MUST BE BOXED</b> LF consignments can only be accepted Tuesday to Thursday. Some areas may be restricted. The APC holds the relevant Animal Transport Authorisation licence via the Animal & Plant Health Agency (APHA), part of DEFRA.		

\*Weight restrictions may apply to offshore locations. 10:30am and 12pm timed delivery options are available weekdays and Saturday. Service restrictions may apply.

## Volumetric Weight

From time to time it's necessary to calculate the volumetric weight of a package/parcel as the cost can be affected by the amount of space the parcel/package occupies when being transported.



## Use the formula

$$\frac{\text{Height (cm)} \times \text{Length (cm)} \times \text{Breadth (cm)}}{6000} = \text{Volumetric Weight}$$