



Fuel Surcharges

Our fuel surcharge for UK Sameday and UK Overnight deliveries is linked to the consumer price in Sterling (GBP) of diesel fuel - inclusive of duties and taxes - as measured by the **European Commission Directorate for Energy and Transport** and published in the Oil Bulletin. For International shipments, the surcharge is based on the **Jet Price Fuel Monitor** as published by IATA. Prices are expressed in (USD) per US gallon.

Current fuel surcharge rates are as follows:

Service	Surcharge in %
Sameday	8.95 %
UK Nextday	8.95 %
International Air	15+ %*
Euro Road	15 %

**please ask at time of booking*

(October 2021)



UK Overnight Additional Services & Pricing

Saturday Timed Delivery	Tariff plus £10.00
Reverse Collection by 17:30 Next Working Day	Tariff plus £8.00**
Full Transit Liability Cover (Goods must travel via security service)	£4.50 per £1,000 of Cover Required (max £15,000) *
Non Conveyable Freight (individual items over 1.2m in length or an item that has two dimensions exceeding 55cms or an item that has three dimensions exceeding 50cms). <i>Please refer to Product Guide</i>	Tariff plus £4.00
XS Freight (individual items over 1.6m with a 2nd dimension not exceeding 30cms) Maximum length of 2.05m. Maximum 2 items total on an XS consignment. From October 2020 ANY UNBOXED ITEM will be categorised as XS. <i>Please refer to Product Guide</i>	£20.00 surcharge (and £0.30 per Kg in addition to above)
Fragile handling service (including liquids) and Security service	£1.00 per item
Fuel Surcharge (could be subject to variation)	8.95%
ULEZ Surcharge (see our website for all postcodes that will be affected)	Additional £1.00 per consignment

Overnight Additional Services & Pricing

* Except in relation to specified items i.e. computer equipment, peripherals, software, mobile phones and accessories or other audio-visual equipment, which shall not be greater than £3,000 per consignment. Also we shall not be liable in respect of a consignment, delivered or not, where there has been fraud or criminal activity on the part of a customer, consignment or employees or agents in respect of that consignment.

**Charges will apply to a 4th party delivery address – please speak to Customer Services for a quote.

PLEASE NOTE: ANY FREIGHT MANIFESTED ON THE WRONG SERVICE COULD RESULT IN A £5.00 FINE, IN ADDITION TO THE SERVICE UNDERCHARGE.

Important

This document is not a contract only acceptance of the quoted rates. All goods carried are subject to our Terms & Conditions of Business, copies of which are available on request and intermittent updates on our website and will be subject to a fuel surcharge and VAT at the prevailing rate. Customer rates are subject to a 3 monthly review to assess the correct parcel profile. Standard Transit Liability cover is limited to £100 per consignment and £50 for all MP, CP and LW services. Full transit liability cover is available at extra cost. If the volumetric weight of a consignment exceeds the dead weight then the higher weight will be charged - volumetric weight can be calculated by multiplying the length x width x height of each parcel in centimetres and dividing by 6,000. Consignments are routinely check-weighed at the Hub and we will adjust the weight of any consignment found to be under-declared. Mail Pack and Courier Pack consignments must be sent in the relevant packaging. Payment Terms vary but maximum terms are 30 days. **Please remember to cancel any unwanted bookings before 6pm on the date booked, after this time all live bookings are chargeable.** You can call or email if unable to make cancellations online.